

2013
Firestone
MASTER
CONTRACTOR

February 1, 2013

Art Dias
Eagle Rivet Roof Service Corp.
15 Britton Drive
Bloomfield, CT 06002

Dear Art:

Year after year, you demonstrate a commitment to commercial roofing excellence and superior installations and it is clear that quality is at the foundation of your roofing firm's success. For these reasons, Firestone Building Products is pleased to present you with the 2013 Firestone Building Products Inner Circle of Quality Award — one of the most sought-after achievements in the commercial roofing industry.

Firestone Master Contractors who have installed a minimum of four warranted Firestone roofs in each of the past five years, maintained at least two million square feet of Firestone roofs under warranty, and achieved an annual Quality Incidence Rating (QIR) of 2.0 or less are recognized with the Firestone Inner Circle of Quality Award.

As an Inner Circle of Quality Award winner, you are offered a number of unique benefits. You will receive a 25 percent bonus on all Quality Points earned in 2013. In addition, you may take advantage of complementary marketing support to help you publicize your achievement including a customized local press release, an enhanced company listing featuring the "ICQ" designation on the Firestone corporate website, and the opportunity to submit noteworthy projects for case study or project profile consideration. You are also welcome to participate in Firestone's Community Service Program, which provides an annual credit when you donate labor and materials for eligible community projects.

Aristotle once said, "Quality is not an act. It is a habit." On behalf of everyone at Firestone Building Products, thank you for making quality a habit that consistently translates into best-in-class commercial roofing installations. We are so pleased to call you our partner, and look forward to continuing our relationship for many years to come.

With my sincere congratulations,



Timothy Dunn
President, Firestone Building Products