

2014
Firestone
MASTER
CONTRACTOR

January 31, 2014

Art Dias
Eagle Rivet Roof Service Corp.
15 Britton Drive
Bloomfield, CT 06002

Dear Art:

Each year you demonstrate a commitment to commercial roofing excellence and superior installations. It's clear that quality is at the foundation of your roofing firm's success. For these reasons, we are pleased to present you with the 2014 Firestone Building Products Inner Circle of Quality Award – one of the most sought-after achievements in the commercial roofing industry.

Firestone Master Contractors who have installed a minimum of four warranted Firestone roofs in each of the past five years, maintained at least two million square feet of Firestone roofs under warranty, and achieved an annual Quality Incidence Rating (QIR) of 1.5 or less are recognized with the Firestone Inner Circle of Quality Award.

Being an Inner Circle of Quality Award winner comes with a number of unique benefits. You will receive a 15 percent bonus on all Quality Points earned in 2014. Additionally, you may take advantage of complimentary marketing support to help you publicize your noteworthy achievement, including a customized local press release, an enhanced company listing featuring the "ICQ" designation on the Firestone corporate website, and the opportunity to submit significant projects for case study or project profile consideration. You are also welcome to participate in Firestone's Community Service Program, which provides an annual credit when you donate labor and materials for eligible community projects.

Thank you for your loyal support and for making quality a habit that consistently translates into best-in-class commercial roofing installations. We are pleased to call you our partner, and we look forward to working with you for many years to come.

With my sincere congratulations,



Timothy Dunn
President, Firestone Building Products