



MASTER CONTRACTOR ■ 2016

FEBRUARY 2016

Art Dias
Eagle Rivet Roof Service Corporation
15 Britton Drive
Bloomfield, CT 06002

Dear Art:

Due to a series of impressive projects completed in 2015, and for the firm's commitment to superior commercial roofing, Firestone Building Products has presented Eagle Rivet Roof Service Corporation with the 2016 Master Contractor and Inner Circle of Quality awards, which are among the commercial industry's most distinguished honors.

The annual Master Contractor Program honors top Firestone Building Products Red Shield™ Licensed Roofing Contractors for excellence in roofing system installation, quality of work and customer service. This is the 11th time Eagle Rivet Roof Service Corporation has earned the Firestone Building Products Master Contractor Award. The firm achieved this designation by meeting requirements for total square footage installed; outstanding inspection ratings on materials covered by the Red Shield™ Warranty; and the number of completed Red Shield warranted jobs. Master Contractors were also required to earn a Preferred Quality Incidence Rating (QIR) that did not exceed three times the average QIR for Red Shield Contractors.

Eagle Rivet Roof Service Corporation earned the esteemed Firestone Building Products Inner Circle of Quality Award for the ninth time. This award recognizes an elite group of Master Contractors who installed a minimum of eight warranted Firestone Building Products roofing systems each in 2014 and 2015; and four roofs per year for each of the prior three years. They were also required to maintain at least 2 million square feet of Firestone Building Products roofs under warranty and achieve an annual Quality Incidence Rating (QIR) of 1.0 or less.

On behalf of Firestone Building Products, I congratulate Eagle Rivet Roof Service Corporation on a successful 2015. The firm demonstrates a commitment to excellence and has upheld our high commercial roofing standards. We are pleased to recognize Eagle Rivet Roof Service Corporation as a Master Contractor and Inner Circle of Quality Award winner, and look forward to continuing our partnership to provide superior building performance solutions in 2016 and beyond.

Sincerely,

Timothy C. Dunn
President, Firestone Building Products